

## What we will do in 2018/19

Our focus remains on safeguarding and promoting the interests of around 600,000 tenants and thousands of others who use the services provided by social landlords. They remain at the heart of our work.

In 2018/19 we will review our Regulatory Framework and this may mean that we might do some things differently in the second half of the year.

### Planned Regulatory Work

**We're engaging with landlords around:**

- £ Financial health
- ∞ Governance
- 🏠 Housing service quality
- 👤 Homelessness



➤ We will carry out planned engagement as described in regulation plans for RSLs and scrutiny plans for Local Authorities

High	8 RSLs	🔍	Scrutiny	4 local authorities	🔍
Medium	56 RSLs	🔍	On-going monitoring	16 local authorities	🔍
Low	94 RSLs	🔍	No scrutiny	12 local authorities	🔍

- We will publish information on the indicators that we will use to assess risk in November
- We will assess risk for RSLs & Local Authorities and publish the outcome in March

### Scottish Social Housing Charter & financial analysis



We will:

- Collect performance information from all social landlords
- Test quality of Charter data with landlords by June
- Publish landlord reports & our updated online comparison tool by August
- Publish our national report on the Charter by August
- Publish key financial metrics for RSLs in November
- Report on RSL borrowing by November & the financial health of RSLs by March

## Statutory Intervention



- We will oversee current and any future statutory intervention cases.
- We will publish accounts of our statutory interventions.
- We will publish a lessons learned report on our first three concluded statutory intervention cases.

## Involving tenants and our other stakeholders



- We will involve tenants through our National Panel of more than 400 Tenants and Service Users
- We will engage with the RTO Regional Network
- We will closely engage all our stakeholders in our work during 2018/19, especially as we develop our new Regulatory Framework and consult formally on this.

## Regulatory Framework Review



- We will use the valuable feedback gathered from stakeholders during the discussion to draft a new Framework and associated guidance.
- We will formally consult on the new Framework and associated guidance
- We will take account of any changes brought about by new legislation.
- We will review and consult on revised Charter indicators

## Our Corporate Work



We will comply with our duties as a Scottish Public body. As part of these we will:

- Publish a statement on our compliance with public services requirements in August
- Publish a sign language plan in October
- Submit a climate change report in November

We will also:

- Prepare for and work in line with the new General Data Protection Regulation
- Manage a new Business Intelligence contract
- Work within our revenue budget settlement of £3.885m
- Lay our 2017/18 annual report & accounts before the Scottish Parliament in September
- Promote opportunities to join our Board in April 2019