

Soroptimist Housing (Dundee)

This inspection was carried out by Communities Scotland under section 69 of the Housing (Scotland) Act 2001 on behalf of Scottish Ministers. Our purpose in inspection is to provide an independent external assessment of the effectiveness of housing service delivery and make recommendations to help improvement. Inspections are conducted within a published framework of Performance Standards¹. The Inspection of Soroptimist Housing (Dundee) Housing Association Ltd took place in May 2005.

Inspection Findings

Soroptimist Housing (Dundee) Ltd (Soroptimist Dundee) is based in the west end of Dundee's inner city. It provides rented housing to 17 tenants in one development. Soroptimist Dundee was registered in 1976 with the then Housing Corporation in Scotland and is an Industrial & Provident Society and a registered charity.

The Committee is closely involved in the management of the Association and is committed to taking forward the strategic change necessary to ensure the service to its tenants and the maintenance of its properties are protected. The performance management framework is not fully developed but with such a small organisation with close contact with tenants there is a good understanding of performance. Of more immediate importance is securing the long-term financial viability of the organisation and widening access to its services.

Soroptimist Dundee cannot benefit from economies of scale and although financially viable in the medium term, it cannot demonstrate long-term sustainability. Although the organisation has no debt and strong cash balances, deficits are forecast and cash balances are gradually eroded over time.

Key strengths in Soroptimist Dundee's Services:

- An excellent standard of homes and environment.
- A high level of security.
- The level of home safety.
- The regular interaction between tenants, scheme staff and the Committee.

The key areas for improvement in Soroptimist Dundee's Services:

- The restricted access to its housing.
- The affordability of rents and service charges.
- The range and quality of information provided to tenants about the service and performance.

¹ see glossary

Next steps

Soroptimist Dundee should respond to our findings by submitting an improvement plan for agreement with us within 8 weeks of the publication of this report. We require Soroptimist Dundee to give this summary of the inspection report to all its tenants.

How to get more information and contact details

If you would like to see Soroptimist Dundee's improvement plan you should contact the Chairperson at:

Soroptimist Housing (Dundee) Limited
Muirlands
12 Seafield Lane
Dundee
DD1 4JZ

Telephone: 01382 669248

The full report is on our website at <http://www.communitiesscotland.gov.uk>. This Summary can also be made available on tape, in Braille, large print and community languages. For information please contact Janette Campbell on 0131 479 5163 or email: janette.campbell@communitiesscotland.gsi.gov.uk.

اپنی کمیونٹی میں بولی جانے والی زبان میں اس دستاویز کے ترجمے کے بارے میں معلومات کیلئے برائے مہربانی
جینیٹ کیمپبل Janette Campbell کو 0131 479 5162 پر فون کریں یا اس پتے پر ای میل کریں

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如果索取這文件的翻譯版本，請致電 **Janette Campbell**
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আপনার সম্প্রদায়ের ভাষায় এই দলিলপত্রের অনুবাদের জন্য জ্যানিট ক্যাম্পবেল-কে 0131 479 5162 নম্বরে
ফোন করবেন অথবা janette.campbell@communitiesscotland.gsi.gov.uk ঠিকানায় ই-মেইল
করবেন।

لمزيد من المعلومات عن ترجمة هذا المستند الى لغة جاليتكم، الرجاء الإتصال بـ:
Janette Campbell على رقم الهاتف 0131 479 5162. أو عن طريق البريد الإلكتروني على
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