



Technical annex: questionnaire results

Services for Gypsies/ Travellers

a follow-up study
2005/06

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This document contains a series of tables presenting the results from the Services for Gypsies/Travellers survey that was circulated to all councils in Scotland in December 2005. To understand the tables fully, they should be read in conjunction with the report: Services for Gypsies/Travellers – a follow up thematic study 2005/06

Table 1: Sources of information used for assessment of accommodation needs, preferences and aspirations of Gypsies/Travellers

Base	18	100.0%
Use of data from Council records, such as waiting lists, details of unauthorised encampments etc	14	77.8%
Discussions with Gypsies/Travellers support groups/liaison workers	13	72.2%
Use of data from the Twice-yearly Count of Gypsies/Travellers in Scotland	13	72.2%
A specific survey of Gypsies/Travellers	9	50.0%
Focus groups of Gypsies/Travellers	9	50.0%
Discussions with Gypsies/Travellers	2	11.1%
Part of BME study	1	5.5%

Base: Councils that had carried out an assessment in last three years

Table 2: Which Gypsies/Travellers groups were covered by the assessment

Base	18	100.0%
Council Gypsies/Travellers site residents	18	100.0%
Gypsies/Travellers in settled housing	9	50.0%
Gypsies/Travellers in unauthorised encampments	8	44.4%
Gypsies/Travellers living outside your Council's area	5	27.8%
Private Gypsies/Travellers site residents	3	16.7%

Base: Councils that had carried out an assessment in last three years

Table 3: Changes that have been made, or are likely to be made, as a result of the assessment

Base	16	100.0%
Proposals for improvements to existing sites	15	93.8%
Changes to the management of unauthorised encampments	6	37.5%
Proposals for additional sites	5	31.3%
New arrangements for consultation with Gypsies/Travellers	5	31.3%
Changes to the way sites are managed	4	25.0%

Base: Councils where changes to housing strategy had taken place, or were likely to take place, as a result of the assessment

Table 4: Whether proposals for meeting Gypsies/Travellers needs are in various strategy/policy documents

Base	28	100.0%
No proposals	4	14.3%
Local housing strategy	20	71.4%
Race equality scheme	11	39.3%
Homelessness strategy	10	35.7%
Housing service plan	8	28.6%
Community plan	6	21.4%
Local plan	4	14.3%
Other	5	17.9%

Base: All councils

Table 5: Organisations represented on councils Gypsies/Travellers working group or consultative forum

Base	13	100.0%
Housing staff	13	100.0%
Health workers	11	84.6%
Education staff	11	84.6%
Police	10	76.9%
Voluntary organisations	9	69.2%
Gypsies/Travellers site manager	7	53.8%
Social work staff	6	46.2%
Planning staff	5	38.5%
Environmental services	5	38.5%
Gypsies/Travellers liaison officer	3	23.1%
Other local councils	2	15.4%
Equalities staff	3	23.1%
Local tenants' and residents' panel	2	16.7%
Other	3	23.1%

Base: Councils where there is a working group or consultative forum with Gypsies/Travellers as members

Table 6: Potential environmental nuisances located near council sites

Base	20	100.0%
No potential environmental nuisance identified	10	50.0%
Under electricity pylons	4	20.0%
Within 300 metres of a motorway	4	20.0%
On land that is liable to flooding from sea, river etc	3	15.0%
Within 300 metres of large electricity substation	2	10.0%
Within 300 metres of active landfill site	2	10.0%
Within 300 metres of active quarry, gravel pit or other mineral workings	1	5.0%
Other	4	20.0%

Base: Councils with council Gypsies/Travellers sites

Table 7: Whether particular services are available at sites

Base	29	100.0%
Adult education	10	34.5%
Clinic	7	24.1%
School	6	20.7%
Nursery	5	17.2%

Base: All council sites

Table 8: Tenants' complaints about amenity units

Base	20	100.0%
No complaints	6	20.0%
Difficulties in keeping the units warm	11	55.0%
The size of the units	10	50.0%
The internal layout of the units	10	50.0%
The facilities within the units	9	45.0%

Base: Councils with council Gypsies/Travellers sites

Table 9: Type of improvements or major repairs planned to sites

Base	19	100.0%
Improving communal facilities	14	73.7%
Improving the facilities in the amenity units	12	63.2%
Increasing site security	12	63.2%
Improving heating/insulation in the amenity units	11	57.9%
Increasing the number of pitches	2	10.5%
Other	8	42.1%

Base: Councils planning to carry out improvements/major repairs to sites

Table 10: Topics covered by written service standards

Base	20	100.0%
No written service standards	5	25.0%
Speed of repairs	15	75.0%
Dealing with complaints about other tenants	15	75.0%
Tenant consultation/involvement	11	55.0%
Letting of pitches	9	45.0%
Charter for Gypsies/Travellers	1	5.0%

Base: Councils with council Gypsies/Travellers sites

Table 11: Topics on which councils had consulted Gypsies/Travellers

Base	22	100.0%
Consulted with Gypsies/Travellers site tenants about issues concerning the management or improvement of the sites	20	90.9%
Consulted with Gypsies/Travellers about the Council's policies, such as on equality, racial harassment or antisocial behaviour	10	45.4%
Consulted with Gypsies/Travellers about changes to rents on council sites	7	31.8%
Consulted with Gypsies/Travellers about the need for additional sites	5	22.7%
Other	5	22.7%

Base: Councils that had consulted Gypsies/Travellers in last three years

Table 12: Gypsies/Travellers groups represented on working group or consultative forum

Base	13	100.0%
Council Gypsies/Travellers site tenants	12	92.3%
Representatives from Gypsies/Travellers support groups	9	69.2%
Gypsies/Travellers in settled housing	5	38.5%
Gypsies/Travellers in unauthorised encampments	2	15.4%
Private Gypsies/Travellers site residents	2	15.4%

Base: Councils where there is a working group or consultative forum with Gypsies/Travellers as members

Table 13: Mechanisms used to obtain feedback from tenants

Base	18	100.0%
Door to door visiting	9	50.0%
Monitoring of formal complaints and appeals	9	50.0%
Meetings with tenants' associations	6	33.3%
Feedback cards	3	16.7%
Meetings/surgeries with individual residents	2	11.1%
Gypsies/Travellers forum meetings	2	11.1%
Site residents' meetings	1	5.6%
Regular postal or telephone surveys	1	5.6%

Base: Councils that have feedback mechanisms

Table 14: Type of support given to tenants' associations

Base	7	100.0%
No support given	1	14.3%
Funding for day to day expenses	3	42.9%
Providing training	3	42.9%
Assistance in kind, such as office space, use of telephone etc	2	28.6%
Dedicated support worker	2	28.6%
Funding for furniture/equipment	1	14.3%
Other	2	28.6%

Base: Councils whose sites have tenants' associations

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