



Feedback and complaints form

If you have recently been in contact with us, did we reach the service standards outlined in our service charter?

Yes No

If 'no', please tell us why:

How could we improve our service?

What has been good about our service?

Please write any other comments or suggestions you would like to make.

If you have been disappointed with the standard of service, or experienced difficulty with it, what went wrong?

If you would like a reply please enter your name and a preferred form of contact below.

Name:

Address:

Telephone:

Fax:

Email:

If you would like a reply then please tell us how you would prefer us to contact you by ticking one of the following boxes:

By writing to me By phone By fax By email

To send this form electronically please save a copy to your computer and attach to an email to us at: shr@scottishhousingregulator.gsi.gov.uk

Alternatively, please print this form out and post it to us at:

The Scottish Housing Regulator
Highlander House
58 Waterloo Street
Glasgow G2 7DA.