

# Regulation & Inspection Scottish Registered Social Landlord Statistics 2006/07

Table A6a - all & emergency repairs, by RSL & peer group

n/a = not applicable n/s = not submitted

1st publication: 14 September 2007

peer group			all repairs					emergency repairs					
RSL name			repairs completed	completed on target		rank		target time	repairs completed	completed on target		rank	
1st	2nd	sub-total by peer group	count	count	%	peer	all	hrs	count	count	%	peer	all
1	8	Ark Housing Association Ltd	1,454	1,424	97.9	4	36	24	257	255	99.2	4	72
1	2	Arklet Housing Association Ltd	711	656	92.3	9	124	4	147	142	96.6	5	115
1	3	Barony Housing Association Ltd	1,015	961	94.7	7	102	6	100	92	92.0	7	149
1	-	Blue Triangle (Glasgow) Housing Association Ltd	480	453	94.4	8	106	24	28	26	92.9	6	147
1	8	Key Housing Association Ltd	3,200	3,075	96.1	5	82	8	101	101	100.0	1	1
1	-	Loretto Housing Association Ltd	3,068	2,937	95.7	6	89	24	701	698	99.6	3	59
1	2	Minerva Housing Association Ltd	200	198	99.0	3	20	3	0	0	n/a		
1	2	Scottish Veterans Housing Association Ltd	522	522	100.0	1	1	24	34	34	100.0	1	1
1	2	St John (Glasgow) Housing Association Ltd	13	13	100.0	1	1	4	0	0	0.0	8	165
<b>1</b>		<b>Provides highly supported accommodation</b>	<b>10,663</b>	<b>10,239</b>	<b>96.0</b>	<b>/ 9</b>	<b>/ 168</b>	<b>13</b>	<b>1,368</b>	<b>1,348</b>	<b>98.5</b>	<b>/ 8</b>	<b>/ 166</b>
2	-	Aberdeen Sroptimist Housing Society Ltd	41	41	100.0	1	1	6	1	1	100.0	1	1
2	-	Abronhill Housing Association Ltd	944	818	86.7	16	159	2	10	7	70.0	15	164
2	-	Beechwood Housing Co-operative Ltd	362	328	90.6	14	134	24	120	110	91.7	12	151
2	-	Blochairn Housing Co-operative Ltd	807	780	96.7	8	66	4	6	6	100.0	1	1
2	-	Blythswood Housing Association Ltd	601	513	85.4	17	163	1	52	52	100.0	1	1
2	-	Bowerswell Memorial Homes (Perth) Ltd	125	120	96.0	11	85	24	4	3	75.0	14	163
2	-	Broomhouse Housing Association (1986) Ltd	240	236	98.3	6	31	6	19	19	100.0	1	1
2	-	Capital City Homes Ltd	777	747	96.1	10	82	3	97	91	93.8	11	140
2	-	Forgewood Housing Co-operative Ltd	1,054	1,047	99.3	5	14	6	306	302	98.7	8	90
2	-	Garrion Peoples Housing Cooperative Ltd	891	887	99.6	4	13	6	185	183	98.9	7	81
2	-	Hunters Hall Housing Co-operative Ltd	693	681	98.3	6	31	24	200	199	99.5	6	62
2	5	Kincardine Housing Cooperative Ltd	161	151	93.8	12	111	4	5	5	100.0	1	1
2	-	Lister Housing Co-operative Ltd	501	482	96.2	9	77	24	40	39	97.5	9	104
2	5	Next Step Homes Ltd	3	3	100.0	1	1	6	0	0	0.0	16	165
2	-	Ruchazie Housing Association Ltd	815	726	89.1	15	145	24	94	91	96.8	10	113
2	-	Strathclyde (Camphill) Housing Society Ltd	22	22	100.0	1	1	1	0	0	n/a		
2	-	West Lothian Housing Partnership Ltd	548	500	91.2	13	132	24	159	130	81.8	13	161
<b>2</b>		<b>Urban areas &lt; 250 units</b>	<b>8,585</b>	<b>8,082</b>	<b>94.1</b>	<b>/ 17</b>	<b>/ 168</b>	<b>11</b>	<b>1,298</b>	<b>1,238</b>	<b>95.4</b>	<b>/ 16</b>	<b>/ 166</b>
3	6	Angus Housing Association Ltd	3,540	2,660	75.1	51	168	3	81	80	98.8	32	87
3	1	Ardenglen Housing Association Ltd	1,484	1,459	98.3	10	31	4	154	154	100.0	1	1
3	6	Ayrshire Housing	4,282	3,802	88.8	50	149	4	1,405	1,329	94.6	47	134
3	-	Blairtummock Housing Association Ltd	1,119	1,109	99.1	4	18	24	271	268	98.9	29	81
3	-	Calvay Housing Association Ltd	1,758	1,711	97.3	15	44	6	165	163	98.8	32	87
3	-	Cassiltoun Housing Association Ltd	1,610	1,565	97.2	16	47	2	30	30	100.0	1	1

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1st	2nd	sub-total by peer group	count	count	%	peer	all	hrs	count	count	%	peer	all
3	6	Castlehill Housing Association Ltd	4,966	4,805	96.8	23	60	6	966	966	100.0	1	1
3	4	Castle Rock Edinvar Housing Association Ltd	17,741	16,775	94.6	41	104	3	2,223	2,091	94.1	48	135
3	-	Cernach Housing Association Ltd	623	618	99.2	3	17	2	51	51	100.0	1	1
3	4	Cloch Housing Association Ltd	3,895	3,769	96.8	23	60	4	790	755	95.6	43	123
3	-	Copperworks Housing Co-operative Ltd	605	587	97.0	19	53	2	52	52	100.0	1	1
3	-	Cordale Housing Association Ltd	851	823	96.7	27	66	2	65	65	100.0	1	1
3	-	Craigdale Housing Association Ltd	1,103	1,077	97.6	14	41	2	266	265	99.6	22	59
3	-	Drumchapel Housing Co-operative Ltd	1,323	1,209	91.4	49	131	24	100	96	96.0	40	118
3	-	Easthall Park Housing Cooperative Ltd	2,098	2,075	98.9	6	22	24	233	233	100.0	1	1
3	7	East Kilbride and District Housing Association Ltd	840	784	93.3	45	117	24	173	169	97.7	36	100
3	-	Faifley Housing Association Ltd	1,049	1,002	95.5	36	92	4	81	81	100.0	1	1
3	-	Fairfield Housing Co-operative Ltd	1,186	1,169	98.6	8	26	2	348	345	99.1	28	76
3	-	Ferguslie Park Housing Association Ltd	3,608	3,547	98.3	10	31	6	350	350	100.0	1	1
3	6	Forth Housing Association Ltd	1,400	1,331	95.1	38	99	4	166	166	100.0	1	1
3	-	Gardeen Housing Association Ltd	779	771	99.0	5	20	24	108	108	100.0	1	1
3	-	Glen Housing Association Ltd	760	728	95.8	34	88	24	158	157	99.4	24	67
3	6	Grampian Housing Association Ltd	9,209	8,869	96.3	30	76	8	3,634	3,616	99.5	23	62
3	-	Hawthorn Housing Co-operative Ltd	1,489	1,484	99.7	1	12	24	27	27	100.0	1	1
3	6	Hillcrest Housing Association Ltd	16,629	15,536	93.4	44	116	4	1,047	927	88.5	51	155
3	-	Home in Scotland Ltd	8,758	8,516	97.2	16	47	24	1,680	1,677	99.8	21	57
3	-	Kendoon Housing Association Ltd	948	941	99.3	2	14	24	242	242	100.0	1	1
3	-	Kingsridge Cleddans Housing Association Ltd	942	932	98.9	6	22	24	107	107	100.0	1	1
3	-	Lanarkshire Housing Association Ltd	2,170	2,103	96.9	21	57	2	488	485	99.4	24	67
3	6	Langstane Housing Association Ltd	5,541	5,282	95.3	37	95	6	71	69	97.2	38	107
3	-	Lochfield Park Housing Association Ltd	592	573	96.8	23	60	6	45	45	100.0	1	1
3	-	Molendinar Park Housing Association Ltd	2,538	2,479	97.7	13	39	2	57	57	100.0	1	1
3	-	Muirhouse Housing Association Ltd	1,613	1,525	94.5	42	105	6	184	182	98.9	29	81
3	-	North View Housing Association Ltd	2,914	2,700	92.7	46	122	4	640	611	95.5	44	124
3	4	Oak Tree Housing Association Ltd	4,448	4,280	96.2	31	77	4	878	861	98.1	34	94
3	6	Ochil View Housing Association Ltd	4,836	4,528	93.6	43	113	4	1,254	1,196	95.4	45	126
3	-	Pineview Housing Association Ltd	966	932	96.5	28	71	4	108	108	100.0	1	1
3	-	Prospect Community Housing	2,221	2,172	97.8	12	38	6	179	178	99.4	24	67
3	-	Provanhall Housing Association Ltd	1,155	1,097	95.0	39	100	4	221	208	94.1	48	135
3	4	Queens Cross Housing Association Ltd	8,216	7,924	96.4	29	74	4	539	524	97.2	38	107

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3	-	Rosehill Housing Co-operative Ltd	2,233	2,198	98.4	9	29	6	248	248	100.0	1	1
3	6	Servite Housing Association Ltd	2,817	2,692	95.6	35	91	24	343	329	95.9	42	121
3	-	Spire View Housing Association Ltd	2,575	2,501	97.1	18	49	4	41	40	97.6	37	102
3	-	Tenants First Housing Co-operative Ltd	2,676	2,566	95.9	33	87	4	25	24	96.0	40	118
3	-	Trafalgar Housing Association Ltd	1,124	1,031	91.7	48	128	2	108	108	100.0	1	1
3	1	Viewpoint Housing Association Ltd	4,409	4,189	95.0	39	100	24	772	736	95.3	46	127
3	-	Wellhouse Housing Association Ltd	1,311	1,261	96.2	31	77	24	327	320	97.9	35	97
3	-	West Granton Housing Co-operative Ltd	978	949	97.0	19	53	3	62	62	100.0	1	1
3	-	West of Scotland Housing Association Ltd	4,377	4,242	96.9	21	57	6	180	178	98.9	29	81
3	-	West Whitlawburn Housing Co-operative Ltd	2,716	2,513	92.5	47	123	6	633	589	93.0	50	146
3	-	Wishaw and District Housing Association Ltd	1,989	1,925	96.8	23	60	2	264	262	99.2	27	72
<b>3</b>		<b>Post 1919 urban areas &gt; 250 units</b>	<b>159,010</b>	<b>151,316</b>	<b>95.2</b>	<b>/ 51</b>	<b>/ 168</b>	<b>9</b>	<b>22,640</b>	<b>21,990</b>	<b>97.1</b>	<b>/ 51</b>	<b>/ 166</b>
4	3	Barrhead Housing Association Ltd	2,283	2,180	95.5	20	92	24	189	189	100.0	1	1
4	-	Cathcart & District Housing Association Ltd	1,432	1,411	98.5	7	28	6	40	40	100.0	1	1
4	-	Charing Cross Housing Association Ltd	2,362	2,290	97.0	12	53	24	316	307	97.2	24	107
4	7	Clydebank Housing Association Ltd	2,351	2,271	96.6	15	69	4	625	618	98.9	20	81
4	-	Cunninghame Housing Association Ltd	1,923	1,800	93.6	25	113	4	602	584	97.0	25	110
4	-	Dalmuir Park Housing Association Ltd	1,964	1,886	96.0	19	85	24	172	166	96.5	27	117
4	3	Dunedin Canmore Housing Association Limited	8,621	8,328	96.6	15	69	3	1,201	1,189	99.0	18	78
4	-	Elderpark Housing Association Ltd	2,712	2,446	90.2	28	136	4	133	127	95.5	28	124
4	-	Glasgow West Housing Association Ltd	2,599	2,386	91.8	26	127	6	504	502	99.6	14	59
4	-	Govanhill Housing Association Ltd	3,916	3,678	93.9	24	110	4	743	737	99.2	16	72
4	-	Govan Housing Association Ltd	4,650	4,524	97.3	11	44	3	251	247	98.4	23	92
4	3	Linthouse Housing Association Ltd	6,664	6,488	97.4	10	43	4	232	232	100.0	1	1
4	-	Maryhill Housing Association Ltd	2,285	2,212	96.8	14	60	4	397	397	100.0	1	1
4	-	Milnbank Housing Association Ltd	4,531	4,531	100.0	1	1	4	232	232	100.0	1	1
4	-	New Gorbals Housing Association Ltd	5,270	5,079	96.4	17	74	2	687	681	99.1	17	76
4	-	North Glasgow Housing Association Ltd	4,190	4,059	96.9	13	57	2	351	351	100.0	1	1
4	3	Paisley South Housing Association Ltd	4,570	3,977	87.0	30	156	6	799	749	93.7	30	141
4	-	Parkhead Housing Association Ltd	4,028	3,793	94.2	23	107	1	317	301	95.0	29	130
4	3	Partick Housing Association Ltd	3,182	2,850	89.6	29	141	4	710	700	98.6	22	91
4	6	Perthshire Housing Association Ltd	3,695	3,335	90.3	27	135	3	970	960	99.0	18	78
4	-	Port of Leith Housing Association Ltd	4,466	4,255	95.3	21	95	24	754	728	96.6	26	115
4	-	Reidvale Housing Association Ltd	3,073	3,068	99.8	4	11	1	132	132	100.0	1	1

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1st	2nd	sub-total by peer group	count	count	%	peer	all	hrs	count	count	%	peer	all
4	3	Rutherglen and Cambuslang Housing Association Ltd	2,352	2,306	98.0	8	35	6	212	211	99.5	15	62
4	-	Shettleston Housing Association Ltd	7,428	7,343	98.9	6	22	24	414	414	100.0	1	1
4	1	Southside Housing Association Ltd	1,354	1,291	95.3	21	95	2	70	70	100.0	1	1
4	-	Tollcross Housing Association Ltd	2,043	2,040	99.9	2	9	6	181	181	100.0	1	1
4	-	Whiteinch and Scotstoun Housing Association Ltd	3,575	3,571	99.9	2	9	24	422	422	100.0	1	1
4	3	Williamsburgh Housing Association Ltd	4,939	4,752	96.2	18	77	4	164	162	98.8	21	87
4	-	Yoker Housing Association Ltd	1,598	1,564	97.9	9	36	3	87	87	100.0	1	1
4	-	Yorkhill Housing Association (1988) Ltd	1,348	1,336	99.1	5	18	4	41	41	100.0	1	1
<b>4</b>		<b>Pre 1919 urban areas &gt; 250 units</b>	<b>105,404</b>	<b>101,050</b>	<b>95.9</b>	/ 30	/ 168	<b>8</b>	<b>11,948</b>	<b>11,757</b>	<b>98.4</b>	/ 30	/ 166
5	-	Isaac S Mackie Housing Association Ltd	72	66	91.7	2	128	24	7	7	100.0	1	1
5	-	New Lanark Association Ltd	137	137	100.0	1	1	24	3	3	100.0	1	1
<b>5</b>		<b>Rural areas &lt; 150 units</b>	<b>209</b>	<b>203</b>	<b>97.1</b>	/ 2	/ 168	<b>24</b>	<b>10</b>	<b>10</b>	<b>100.0</b>	/ 2	/ 166
6	-	Aberdeenshire Housing Partnership	1,553	1,237	79.7	17	167	4	412	338	82.0	17	160
6	-	Albyn Housing Society Ltd	6,129	5,454	89.0	10	147	8	436	427	97.9	9	97
6	-	BT Loch Aillse agus an Eilein Sgitheanaich Ltd-Lochalsh&Skye	886	768	86.7	14	159	8	165	165	100.0	1	1
6	-	Clydesdale Housing Association Ltd	1,824	1,761	96.5	4	71	12	222	222	100.0	1	1
6	3	Dunbritton Housing Association Ltd	1,671	1,660	99.3	1	14	24	340	340	100.0	1	1
6	1	Eildon Housing Association Ltd	2,722	2,658	97.6	2	41	2	139	139	100.0	1	1
6	-	Fyne Homes	3,364	3,218	95.7	5	89	6	141	138	97.9	9	97
6	-	Hjaltland Housing Association Ltd	781	758	97.1	3	49	6	60	57	95.0	14	130
6	-	Homes for Life Housing Partnership	854	741	86.8	13	158	24	248	242	97.6	12	102
6	3	Kingdom Housing Association Ltd	6,286	5,303	84.4	16	164	3	1,504	1,469	97.7	11	100
6	-	Lochaber Housing Association Ltd	1,008	885	87.8	12	155	24	329	318	96.7	13	114
6	-	Loreburn Housing Association Ltd	4,792	4,225	88.2	11	153	24	2,532	2,347	92.7	15	148
6	-	Moray Housing Partnership Ltd, The	870	814	93.6	7	113	2	193	193	100.0	1	1
6	-	Orkney Housing Association Ltd	970	867	89.4	8	142	6	40	40	100.0	1	1
6	7	Pentland Housing Association Ltd	1,022	913	89.3	9	144	24	100	100	100.0	1	1
6	-	Rural Stirling Housing Association Ltd	731	688	94.1	6	109	4	111	109	98.2	8	93
6	-	West Highland Housing Association Ltd	858	735	85.7	15	161	24	187	160	85.6	16	159
<b>6</b>		<b>Rural areas &gt; 150 units</b>	<b>36,321</b>	<b>32,685</b>	<b>90.0</b>	/ 17	/ 168	<b>12</b>	<b>7,159</b>	<b>6,804</b>	<b>95.0</b>	/ 17	/ 166
7	3	Abertay Housing Association Ltd	5,054	4,610	91.2	21	132	2	1,015	965	95.1	20	128
7	-	Almond Housing Association Ltd	8,197	7,282	88.8	28	149	24	1,666	1,560	93.6	26	142
7	3	ANCHO Ltd	2,494	2,337	93.7	15	112	2	621	580	93.4	27	143
7	-	Antonine Housing Co-operative Ltd	924	909	98.4	4	29	8	206	205	99.5	8	62

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7	-	Atrium Homes	2,685	2,607	97.1	7	49	3	611	609	99.7	7	58
7	3	Bellsmyre Housing Association Ltd	2,593	2,561	98.8	2	25	2	763	763	100.0	1	1
7	6	Berwickshire Housing Association Ltd	4,368	4,052	92.8	18	121	6	17	16	94.1	23	135
7	-	Bridgewater Housing Association Ltd	3,159	3,047	96.5	11	71	2	1,063	1,055	99.2	12	72
7	3	Cadder Housing Association Ltd	1,253	1,224	97.7	5	39	6	163	162	99.4	10	67
7	3	Clyde Valley Housing Association Ltd	6,283	6,077	96.7	10	66	4	1,870	1,857	99.3	11	71
7	-	Cube Housing Association Ltd	9,388	8,720	92.9	17	120	2	3,835	3,570	93.1	28	145
7	3	Cumbernauld Housing Partnership Ltd	8,579	8,245	96.1	12	82	2	2,594	2,530	97.5	17	104
7	6	East Lothian Housing Association Ltd	3,990	3,594	90.1	23	138	2	1,007	957	95.0	22	130
7	-	Fife Special Housing Association Ltd	10,887	9,705	89.1	26	145	2	4,497	4,410	98.1	15	94
7	-	Glen Oaks Housing Association Ltd	4,163	4,049	97.3	6	44	6	1,122	1,092	97.3	18	106
7	3	Hillhead Housing Association 2000	2,650	2,388	90.1	23	138	24	1,210	1,198	99.0	13	78
7	-	Irvine Housing Association Ltd	3,006	2,963	98.6	3	26	6	952	952	100.0	1	1
7	3	Knowes Housing Association Ltd	3,400	3,298	97.0	8	53	2	1,104	1,103	99.9	6	56
7	3	Larkfield Housing Association Ltd	1,510	1,461	96.8	9	60	2	463	463	100.0	1	1
7	-	Linstone Housing Association Ltd	6,652	6,193	93.1	16	119	2	1,081	1,049	97.0	19	110
7	3	Manor Estates Housing Association Ltd	2,593	2,456	94.7	13	102	2	638	635	99.5	8	62
7	3	Melville Housing Association Ltd	4,837	4,445	91.9	19	126	2	1,187	1,115	93.9	25	139
7	3	Ore Valley Housing Association Ltd	1,558	1,405	90.2	22	136	2	466	443	95.1	20	128
7	-	Paragon Housing Association Ltd	6,461	5,927	91.7	20	128	2	1,479	1,463	98.9	14	81
7	-	Port Glasgow Housing Association Ltd	968	854	88.2	30	153	2	113	101	89.4	30	154
7	3	Sanctuary (Scotland) Housing Association Ltd	5,036	4,503	89.4	25	142	24	1,351	1,232	91.2	29	153
7	-	Shire Housing Association Ltd	1,657	1,440	86.9	31	157	2	167	157	94.0	24	138
7	3	Thenew Housing Association Ltd	8,280	7,798	94.2	14	107	24	2,652	2,601	98.1	15	94
7	3	Thistle Housing Association Ltd	3,754	3,340	89.0	27	147	2	929	818	88.1	31	156
7	6	Waverley Housing	6,508	5,777	88.8	28	149	24	58	58	100.0	1	1
7	-	Weslo Housing Management	2,124	2,123	100.0	1	1	2	90	90	100.0	1	1
<b>7</b>		<b>Owns stock, majority stock debt funded</b>	<b>135,011</b>	<b>125,390</b>	<b>92.9</b>	<b>/ 31</b>	<b>/ 168</b>	<b>6</b>	<b>34,990</b>	<b>33,809</b>	<b>96.6</b>	<b>/ 31</b>	<b>/ 166</b>
8	1	Bield Housing Association Ltd	9,251	8,191	88.5	5	152	6	2	2	100.0	1	1
8	3	Cairn Housing Association Ltd	4,935	4,219	85.5	6	162	2	1,344	1,174	87.4	7	158
8	1	Hanover (Scotland) Housing Association Ltd	9,938	9,489	95.5	2	92	6	540	524	97.0	2	110
8	-	Horizon Housing Association Ltd	2,012	1,954	97.1	1	49	24	332	315	94.9	4	133
8	3	Link Group Ltd	8,377	7,984	95.3	3	95	2	800	767	95.9	3	121
8	1	Margaret Blackwood Housing Association Ltd	5,838	4,792	82.1	7	165	4	737	673	91.3	5	152

# Regulation & Inspection *Scottish Registered Social Landlord Statistics 2006/07*

**Table A6a - all & emergency repairs, by RSL & peer group**

n/a = not applicable n/s = not submitted

1st publication: 14 September 2007

peer group			all repairs					emergency repairs					
RSL name			repairs completed	completed on target		rank		target time	repairs completed	completed on target		rank	
1st	2nd	sub-total by peer group	count	count	%	peer	all	hrs	count	count	%	peer	all
8	1	Trust Housing Association Ltd	8,794	7,911	90.0	4	140	6	717	629	87.7	6	157
<b>8</b>		<b>National &gt; 10 local authority areas</b>	<b>49,145</b>	<b>44,540</b>	<b>90.6</b>	<b>/ 7</b>	<b>/ 168</b>	<b>7</b>	<b>4,472</b>	<b>4,084</b>	<b>91.3</b>	<b>/ 7</b>	<b>/ 166</b>
9	-	Argyll Community Housing Association Ltd	4,585	n/s	n/a			8	1,402	n/s	n/a		
9	6	Dumfries and Galloway Housing Partnership	35,281	32,441	92.0	3	125	4	15,991	14,685	91.8	3	150
9	7	Glasgow Housing Association Ltd, The	129,428	124,505	96.2	1	77	24	37,873	36,357	96.0	1	118
9	-	Hebridean Housing Partnership Ltd	2,606	2,133	81.8	4	166	1	1,319	1,071	81.2	4	162
9	6	Scottish Borders Housing Association Ltd	25,977	24,230	93.3	2	117	2	5,725	5,349	93.4	2	143
<b>9</b>		<b>Whole stock transfer from LA</b>	<b>197,877</b>	<b>183,309</b>	<b>92.6</b>	<b>/ 4</b>	<b>/ 168</b>	<b>8</b>	<b>62,310</b>	<b>57,462</b>	<b>92.2</b>	<b>/ 4</b>	<b>/ 166</b>
		<b>Total (all Scotland)</b>	<b>702,225</b>	<b>656,814</b>	<b>93.5</b>			<b>9</b>	<b>146,195</b>	<b>138,502</b>	<b>94.7</b>		

## performance quartiles

Top performance value	100.0	1	100.0
2nd quartile value	97.5	2	100.0
<b>Median (all Scotland)</b>	<b>96.1</b>	<b>4</b>	<b>98.9</b>
3rd quartile value	91.9	24	95.5
Bottom performance value	75.1	24	0.0

Please note that this information is based on data supplied by each RSL as at 31 March 2007. While every effort is made to check and validate data before a publication is made, any corrections made after **14th September 2007** will not be reflected in this issue.

**If you have any queries regarding this publication then please contact us at:**

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# Regulation & Inspection Scottish Registered Social Landlord Statistics 2006/07

Table A6b - urgent & routine repairs, by RSL and peer group

n/a = not applicable n/s = not submitted

1st publication: 14 September 2007

peer group RSL name			urgent repairs						routine repairs					
			target time	repairs completed	completed on target		rank		target time	repairs completed	completed on target		rank	
1st	2nd	sub-total by peer group	days	count	count	%	peer	nat	days	count	count	%	peer	nat
1	8	Ark Housing Association Ltd	3	713	695	97.5	5	46	14	484	474	97.9	4	36
1	2	Arklet Housing Association Ltd	3	236	217	91.9	8	119	10	328	297	90.5	9	133
1	3	Barony Housing Association Ltd	3	325	311	95.7	7	77	20	590	558	94.6	7	98
1	-	Blue Triangle (Glasgow) Housing Association Ltd	3	181	166	91.7	9	122	20	271	261	96.3	5	67
1	8	Key Housing Association Ltd	1	238	238	100.0	1	1	10	2,861	2,736	95.6	6	84
1	-	Loretto Housing Association Ltd	3	1,252	1,205	96.2	6	69	10	1,115	1,034	92.7	8	112
1	2	Minerva Housing Association Ltd	3	97	97	100.0	1	1	10	103	101	98.1	3	32
1	2	Scottish Veterans Housing Association Ltd	3	64	64	100.0	1	1	10	424	424	100.0	1	1
1	2	St John (Glasgow) Housing Association Ltd	2	1	1	100.0	1	1	30	12	12	100.0	1	1
<b>1</b>		<b>Provides highly supported accommodation</b>	<b>3</b>	<b>3,107</b>	<b>2,994</b>	<b>96.4</b>	<b>/ 9</b>	<b>/ 166</b>	<b>15</b>	<b>6,188</b>	<b>5,897</b>	<b>95.3</b>	<b>/ 9</b>	<b>/ 167</b>
2	-	Aberdeen Sroptimist Housing Society Ltd	3	1	1	100.0	1	1	20	39	39	100.0	1	1
2	-	Abronhill Housing Association Ltd	3	363	332	91.5	11	125	10	571	479	83.9	17	161
2	-	Beechwood Housing Co-operative Ltd	3	155	139	89.7	14	138	20	87	79	90.8	14	131
2	-	Blochairn Housing Co-operative Ltd	1	195	179	91.8	10	120	5	606	595	98.2	7	30
2	-	Blythswood Housing Association Ltd	3	160	127	79.4	16	160	10	389	334	85.9	16	157
2	-	Bowerswell Memorial Homes (Perth) Ltd	3	35	32	91.4	12	126	15	86	85	98.8	6	22
2	-	Broomhouse Housing Association (1986) Ltd	3	80	80	100.0	1	1	15	141	137	97.2	11	49
2	-	Capital City Homes Ltd	1	92	84	91.3	13	127	5	588	572	97.3	9	45
2	-	Forgewood Housing Co-operative Ltd	2	416	414	99.5	6	24	5	332	331	99.7	5	14
2	-	Garrion Peoples Housing Cooperative Ltd	2	285	284	99.6	5	20	5	421	420	99.8	4	11
2	-	Hunters Hall Housing Co-operative Ltd	5	202	198	98.0	7	39	10	291	284	97.6	8	40
2	5	Kincardine Housing Cooperative Ltd	3	7	7	100.0	1	1	10	149	139	93.3	13	106
2	-	Lister Housing Co-operative Ltd	5	206	196	95.1	8	85	20	255	247	96.9	12	60
2	5	Next Step Homes Ltd	3	0	0	n/a			20	3	3	100.0	1	1
2	-	Ruchazie Housing Association Ltd	2	324	284	87.7	15	142	10	397	351	88.4	15	144
2	-	Strathclyde (Camphill) Housing Society Ltd	1	3	3	100.0	1	1	4	19	19	100.0	1	1
2	-	West Lothian Housing Partnership Ltd	3	163	150	92.0	9	117	10	226	220	97.3	9	45
<b>2</b>		<b>Urban areas &lt; 250 units</b>	<b>3</b>	<b>2,687</b>	<b>2,510</b>	<b>93.4</b>	<b>/ 16</b>	<b>/ 166</b>	<b>11</b>	<b>4,600</b>	<b>4,334</b>	<b>94.2</b>	<b>/ 17</b>	<b>/ 167</b>
3	6	Angus Housing Association Ltd	3	2,194	1,551	70.7	51	165	20	1,265	1,029	81.3	50	163
3	1	Ardenglen Housing Association Ltd	2	308	301	97.7	14	43	10	1,022	1,004	98.2	11	30
3	6	Ayrshire Housing	3	1,823	1,505	82.6	50	153	15	1,054	968	91.8	46	122
3	-	Blairtummock Housing Association Ltd	5	347	347	100.0	1	1	10	501	494	98.6	9	26
3	-	Calvay Housing Association Ltd	3	265	252	95.1	34	85	10	1,328	1,296	97.6	15	40
3	-	Cassiltoun Housing Association Ltd	3	739	713	96.5	25	62	10	841	822	97.7	14	38

# Regulation & Inspection Scottish Registered Social Landlord Statistics 2006/07

Table A6b - urgent & routine repairs, by RSL and peer group

n/a = not applicable n/s = not submitted

1st publication: 14 September 2007

peer group RSL name			urgent repairs						routine repairs					
			target time	repairs completed	completed on target		rank		target time	repairs completed	completed on target		rank	
1st	2nd	sub-total by peer group	days	count	count	%	peer	nat	days	count	count	%	peer	nat
3	6	Castlehill Housing Association Ltd	3	2,124	2,067	97.3	19	51	20	1,876	1,772	94.5	36	99
3	4	Castle Rock Edinvar Housing Association Ltd	1	2,797	2,690	96.2	28	69	5	12,721	11,994	94.3	37	100
3	-	Cernach Housing Association Ltd	2	32	32	100.0	1	1	5	540	535	99.1	5	19
3	4	Cloch Housing Association Ltd	2	1,283	1,247	97.2	20	53	10	1,822	1,767	97.0	18	54
3	-	Copperworks Housing Co-operative Ltd	1	220	216	98.2	12	36	5	333	319	95.8	30	80
3	-	Cordale Housing Association Ltd	2	348	334	96.0	29	72	10	438	424	96.8	23	62
3	-	Craigdale Housing Association Ltd	1	220	215	97.7	14	43	3	617	597	96.8	23	62
3	-	Drumchapel Housing Co-operative Ltd	2	348	317	91.1	48	129	5	875	796	91.0	47	129
3	-	Easthall Park Housing Cooperative Ltd	3	516	511	99.0	8	28	7	1,349	1,331	98.7	7	23
3	7	East Kilbride and District Housing Association Ltd	3	102	93	91.2	47	128	10	565	522	92.4	44	118
3	-	Faifley Housing Association Ltd	3	412	386	93.7	43	106	10	556	535	96.2	26	68
3	-	Fairfield Housing Co-operative Ltd	3	520	511	98.3	11	35	10	318	313	98.4	10	28
3	-	Ferguslie Park Housing Association Ltd	3	265	264	99.6	4	20	10	2,993	2,933	98.0	13	34
3	6	Forth Housing Association Ltd	2	581	553	95.2	33	83	10	653	612	93.7	39	104
3	-	Gardeen Housing Association Ltd	3	214	212	99.1	6	25	10	457	451	98.7	7	23
3	-	Glen Housing Association Ltd	3	321	309	96.3	27	65	15	281	262	93.2	41	108
3	6	Grampian Housing Association Ltd	3	2,311	2,151	93.1	45	111	15	3,264	3,102	95.0	34	94
3	-	Hawthorn Housing Co-operative Ltd	3	248	247	99.6	4	20	10	1,214	1,210	99.7	2	14
3	6	Hillcrest Housing Association Ltd	3	10,060	9,418	93.6	44	108	10	5,522	5,191	94.0	38	102
3	-	Home in Scotland Ltd	5	5,854	5,619	96.0	29	72	15	1,224	1,220	99.7	2	14
3	-	Kendoon Housing Association Ltd	3	649	642	98.9	9	30	7	57	57	100.0	1	1
3	-	Kingsridge Cleddans Housing Association Ltd	3	337	330	97.9	13	41	10	498	495	99.4	4	17
3	-	Lanarkshire Housing Association Ltd	5	271	267	98.5	10	34	8	1,411	1,351	95.7	32	83
3	6	Langstane Housing Association Ltd	3	175	170	97.1	21	55	20	5,295	5,043	95.2	33	91
3	-	Lochfield Park Housing Association Ltd	3	254	246	96.9	22	57	10	293	282	96.2	26	68
3	-	Molendinar Park Housing Association Ltd	1	2,481	2,422	97.6	16	45	1	0	0	n/a		
3	-	Muirhouse Housing Association Ltd	2	336	321	95.5	32	79	20	1,093	1,022	93.5	40	105
3	-	North View Housing Association Ltd	3	986	898	91.1	48	129	10	1,288	1,191	92.5	43	116
3	4	Oak Tree Housing Association Ltd	2	1,591	1,509	94.8	36	92	10	1,979	1,910	96.5	25	65
3	6	Ochil View Housing Association Ltd	1	1,065	1,002	94.1	41	101	10	2,517	2,330	92.6	42	114
3	-	Pineview Housing Association Ltd	2	112	108	96.4	26	63	5	746	716	96.0	29	76
3	-	Prospect Community Housing	3	424	423	99.8	3	17	10	1,618	1,571	97.1	16	51
3	-	Provanhall Housing Association Ltd	3	510	481	94.3	38	98	10	424	408	96.2	26	68
3	4	Queens Cross Housing Association Ltd	2	1,510	1,426	94.4	37	96	5	6,167	5,974	96.9	22	60

# Regulation & Inspection Scottish Registered Social Landlord Statistics 2006/07

Table A6b - urgent & routine repairs, by RSL and peer group

n/a = not applicable n/s = not submitted

1st publication: 14 September 2007

			urgent repairs						routine repairs					
peer group		RSL name	target time	repairs completed	completed on target		rank		target time	repairs completed	completed on target		rank	
1st	2nd	sub-total by peer group	days	count	count	%	peer	nat	days	count	count	%	peer	nat
3	-	Rosehill Housing Co-operative Ltd	3	336	333	99.1	6	25	10	1,649	1,617	98.1	12	32
3	6	Servite Housing Association Ltd	5	1,725	1,621	94.0	42	104	20	749	742	99.1	5	19
3	-	Spire View Housing Association Ltd	2	408	398	97.5	17	46	5	2,126	2,063	97.0	18	54
3	-	Tenants First Housing Co-operative Ltd	3	290	281	96.9	22	57	10	2,361	2,261	95.8	30	80
3	-	Trafalgar Housing Association Ltd	1	357	342	95.8	31	76	5	659	581	88.2	49	147
3	1	Viewpoint Housing Association Ltd	3	2,364	2,302	97.4	18	48	15	1,273	1,151	90.4	48	134
3	-	Wellhouse Housing Association Ltd	3	404	391	96.8	24	59	10	580	550	94.8	35	97
3	-	West Granton Housing Co-operative Ltd	2	52	49	94.2	39	99	10	864	838	97.0	18	54
3	-	West of Scotland Housing Association Ltd	3	429	404	94.2	39	99	10	3,768	3,660	97.1	16	51
3	-	West Whitlawburn Housing Co-operative Ltd	3	221	205	92.8	46	113	7	1,862	1,719	92.3	45	120
3	-	Wishaw and District Housing Association Ltd	2	576	548	95.1	34	85	10	1,149	1,115	97.0	18	54
<b>3</b>		<b>Post 1919 urban areas &gt; 250 units</b>	<b>3</b>	<b>52,315</b>	<b>49,180</b>	<b>94.0</b>	<b>/ 51</b>	<b>/ 166</b>	<b>10</b>	<b>84,055</b>	<b>80,146</b>	<b>95.3</b>	<b>/ 50</b>	<b>/ 167</b>
4	3	Barrhead Housing Association Ltd	2	182	167	91.8	24	120	10	1,912	1,824	95.4	18	89
4	-	Cathcart & District Housing Association Ltd	2	147	147	100.0	1	1	15	1,245	1,224	98.3	7	29
4	-	Charing Cross Housing Association Ltd	4	1,327	1,292	97.4	10	48	10	719	691	96.1	14	74
4	7	Clydebank Housing Association Ltd	3	1,070	1,042	97.4	10	48	10	656	611	93.1	24	109
4	-	Cunninghame Housing Association Ltd	2	414	389	94.0	22	104	7	907	827	91.2	26	128
4	-	Dalmuir Park Housing Association Ltd	2	540	517	95.7	17	77	10	1,252	1,203	96.1	14	74
4	3	Dunedin Canmore Housing Association Limited	1	1,561	1,514	97.0	13	56	5	5,859	5,625	96.0	16	76
4	-	Elderpark Housing Association Ltd	2	663	621	93.7	23	106	7	1,916	1,698	88.6	28	141
4	-	Glasgow West Housing Association Ltd	3	1,201	1,091	90.8	25	132	10	894	793	88.7	27	140
4	-	Govanhill Housing Association Ltd	5	1,385	1,257	90.8	25	132	12	1,788	1,684	94.2	22	101
4	-	Govan Housing Association Ltd	1	1,003	951	94.8	21	92	10	3,396	3,326	97.9	9	36
4	3	Linthouse Housing Association Ltd	2	91	91	100.0	1	1	8	6,341	6,165	97.2	10	49
4	-	Maryhill Housing Association Ltd	3	683	670	98.1	8	37	10	1,205	1,145	95.0	20	94
4	-	Milnbank Housing Association Ltd	1	2,911	2,911	100.0	1	1	15	1,388	1,388	100.0	1	1
4	-	New Gorbals Housing Association Ltd	3	3,395	3,258	96.0	15	72	10	1,188	1,140	96.0	16	76
4	-	North Glasgow Housing Association Ltd	1	1,450	1,400	96.6	14	61	5	2,389	2,308	96.6	12	64
4	3	Paisley South Housing Association Ltd	3	2,013	1,621	80.5	29	159	20	1,758	1,607	91.4	25	126
4	-	Parkhead Housing Association Ltd	3	1,159	1,111	95.9	16	75	7	2,552	2,381	93.3	23	106
4	3	Partick Housing Association Ltd	3	1,176	1,027	87.3	28	143	10	1,296	1,123	86.7	29	154
4	6	Perthshire Housing Association Ltd	3	1,307	1,156	88.4	27	139	10	1,418	1,219	86.0	30	156
4	-	Port of Leith Housing Association Ltd	5	1,447	1,375	95.0	18	88	20	2,265	2,152	95.0	20	94
4	-	Reidvale Housing Association Ltd	n/a	n/a	n/a	n/a			1	2,941	2,936	99.8	3	11

# Regulation & Inspection Scottish Registered Social Landlord Statistics 2006/07

Table A6b - urgent & routine repairs, by RSL and peer group

n/a = not applicable n/s = not submitted

1st publication: 14 September 2007

			urgent repairs						routine repairs					
peer group		RSL name	target time	repairs completed	completed on target		rank		target time	repairs completed	completed on target		rank	
1st	2nd	sub-total by peer group	days	count	count	%	peer	nat	days	count	count	%	peer	nat
4	3	Rutherglen and Cambuslang Housing Association Ltd	2	323	314	97.2	12	53	5	1,817	1,781	98.0	8	34
4	-	Shettleston Housing Association Ltd	5	5,405	5,331	98.6	7	32	15	1,609	1,598	99.3	5	18
4	1	Southside Housing Association Ltd	2	260	247	95.0	18	88	7	1,024	974	95.1	19	92
4	-	Tollcross Housing Association Ltd	3	1,449	1,446	99.8	5	17	5	413	413	100.0	1	1
4	-	Whiteinch and Scotstoun Housing Association Ltd	3	1,487	1,487	100.0	1	1	15	1,666	1,662	99.8	3	11
4	3	Williamsburgh Housing Association Ltd	2	216	205	94.9	20	91	10	4,559	4,385	96.2	13	68
4	-	Yoker Housing Association Ltd	2	1,148	1,125	98.0	9	39	10	363	352	97.0	11	54
4	-	Yorkhill Housing Association (1988) Ltd	1	257	256	99.6	6	20	3	1,050	1,039	99.0	6	21
<b>4</b>		<b>Pre 1919 urban areas &gt; 250 units</b>	<b>3</b>	<b>35,670</b>	<b>34,019</b>	<b>95.4</b>	<b>/ 29</b>	<b>/ 166</b>	<b>10</b>	<b>57,786</b>	<b>55,274</b>	<b>95.7</b>	<b>/ 30</b>	<b>/ 167</b>
5	-	Isaac S Mackie Housing Association Ltd	3	12	8	66.7	2	166	15	53	51	96.2	2	68
5	-	New Lanark Association Ltd	3	7	7	100.0	1	1	30	127	127	100.0	1	1
<b>5</b>		<b>Rural areas &lt; 150 units</b>	<b>3</b>	<b>19</b>	<b>15</b>	<b>78.9</b>	<b>/ 2</b>	<b>/ 166</b>	<b>23</b>	<b>180</b>	<b>178</b>	<b>98.9</b>	<b>/ 2</b>	<b>/ 167</b>
6	-	Aberdeenshire Housing Partnership	3	904	698	77.2	17	164	30	237	201	84.8	13	158
6	-	Albyn Housing Society Ltd	2	2,821	2,421	85.8	11	146	10	2,872	2,606	90.7	8	132
6	-	BT Loch Aillse agus an Eilein Sgitheanaich Ltd-Lochalsh&Skye	2	300	264	88.0	9	140	10	421	339	80.5	16	165
6	-	Clydesdale Housing Association Ltd	2	240	237	98.8	2	31	10	1,362	1,302	95.6	4	84
6	3	Dunbritton Housing Association Ltd	5	587	586	99.8	1	17	15	744	734	98.7	1	23
6	1	Eildon Housing Association Ltd	3	1,147	1,125	98.1	3	37	20	1,436	1,394	97.1	3	51
6	-	Fyne Homes	3	502	484	96.4	5	63	10	2,721	2,596	95.4	5	89
6	-	Hjaltland Housing Association Ltd	2	94	91	96.8	4	59	10	627	610	97.3	2	45
6	-	Homes for Life Housing Partnership	6	9	7	77.8	16	162	23	597	492	82.4	15	162
6	3	Kingdom Housing Association Ltd	3	737	647	87.8	10	141	10	4,045	3,187	78.8	17	167
6	-	Lochaber Housing Association Ltd	3	371	307	82.7	13	152	7	308	260	84.4	14	160
6	-	Loreburn Housing Association Ltd	5	1,757	1,439	81.9	15	155	15	503	439	87.3	11	149
6	-	Moray Housing Partnership Ltd, The	3	226	204	90.3	8	135	15	451	417	92.5	7	116
6	-	Orkney Housing Association Ltd	3	233	211	90.6	7	134	20	697	616	88.4	10	144
6	7	Pentland Housing Association Ltd	2	100	82	82.0	14	154	10	822	731	88.9	9	138
6	-	Rural Stirling Housing Association Ltd	3	281	261	92.9	6	112	15	339	318	93.8	6	103
6	-	West Highland Housing Association Ltd	5	391	331	84.7	12	149	10	280	244	87.1	12	150
<b>6</b>		<b>Rural areas &gt; 150 units</b>	<b>3</b>	<b>10,700</b>	<b>9,395</b>	<b>87.8</b>	<b>/ 17</b>	<b>/ 166</b>	<b>14</b>	<b>18,462</b>	<b>16,486</b>	<b>89.3</b>	<b>/ 17</b>	<b>/ 167</b>
7	3	Abertay Housing Association Ltd	3	2,597	2,367	91.1	23	129	5	1,442	1,278	88.6	22	141
7	-	Almond Housing Association Ltd	3	617	555	90.0	25	137	10	5,914	5,167	87.4	25	148
7	3	ANCHO Ltd	3	825	786	95.3	11	82	10	1,048	971	92.7	14	112
7	-	Antonine Housing Co-operative Ltd	3	315	312	99.0	3	28	10	403	392	97.3	6	45

# Regulation & Inspection Scottish Registered Social Landlord Statistics 2006/07

Table A6b - urgent & routine repairs, by RSL and peer group

n/a = not applicable n/s = not submitted

1st publication: 14 September 2007

peer group RSL name			urgent repairs						routine repairs					
			target time	repairs completed	completed on target		rank		target time	repairs completed	completed on target		rank	
1st	2nd	sub-total by peer group	days	count	count	%	peer	nat	days	count	count	%	peer	nat
7	-	Atrium Homes	2	562	540	96.1	9	71	3	1,512	1,458	96.4	8	66
7	3	Bellsmyre Housing Association Ltd	3	686	680	99.1	2	25	10	1,144	1,118	97.7	2	38
7	6	Berwickshire Housing Association Ltd	3	1,842	1,734	94.1	15	101	10	2,509	2,302	91.7	18	125
7	-	Bridgewater Housing Association Ltd	3	798	753	94.4	14	96	20	1,298	1,239	95.5	12	86
7	3	Cadder Housing Association Ltd	2	830	812	97.8	5	42	10	260	250	96.2	9	68
7	3	Clyde Valley Housing Association Ltd	3	2,150	2,053	95.5	10	79	10	2,263	2,167	95.8	11	80
7	-	Cube Housing Association Ltd	3	2,323	2,151	92.6	18	115	10	3,230	2,999	92.8	13	110
7	3	Cumbernauld Housing Partnership Ltd	3	2,989	2,793	93.4	17	110	20	2,996	2,922	97.5	4	43
7	6	East Lothian Housing Association Ltd	3	960	883	92.0	20	117	10	2,023	1,754	86.7	29	154
7	-	Fife Special Housing Association Ltd	3	2,630	2,296	87.3	26	143	15	3,760	2,999	79.8	31	166
7	-	Glen Oaks Housing Association Ltd	3	2,198	2,139	97.3	6	51	10	843	818	97.0	7	54
7	3	Hillhead Housing Association 2000	5	741	626	84.5	29	150	20	699	564	80.7	30	164
7	-	Irvine Housing Association Ltd	3	793	782	98.6	4	32	10	1,261	1,229	97.5	4	43
7	3	Knowes Housing Association Ltd	3	813	771	94.8	13	92	15	1,483	1,424	96.0	10	76
7	3	Larkfield Housing Association Ltd	2	457	422	92.3	19	116	15	590	576	97.6	3	40
7	-	Linstone Housing Association Ltd	3	1,622	1,517	93.5	16	109	10	3,949	3,627	91.8	17	122
7	3	Manor Estates Housing Association Ltd	2	513	494	96.3	7	65	12	1,442	1,327	92.0	16	121
7	3	Melville Housing Association Ltd	3	1,238	1,192	96.3	7	65	8	2,412	2,138	88.6	22	141
7	3	Ore Valley Housing Association Ltd	3	253	206	81.4	31	157	14	839	756	90.1	20	135
7	-	Paragon Housing Association Ltd	3	1,564	1,486	95.0	12	88	10	3,418	2,978	87.1	26	150
7	-	Port Glasgow Housing Association Ltd	2	62	53	85.5	28	147	5	793	700	88.3	24	146
7	3	Sanctuary (Scotland) Housing Association Ltd	5	2,182	1,897	86.9	27	145	20	1,503	1,374	91.4	19	126
7	-	Shire Housing Association Ltd	3	253	207	81.8	30	156	5	1,237	1,076	87.0	27	152
7	3	Thenew Housing Association Ltd	3	1,490	1,366	91.7	21	122	15	4,138	3,831	92.6	15	114
7	3	Thistle Housing Association Ltd	1	502	453	90.2	24	136	5	2,323	2,069	89.1	21	137
7	6	Waverley Housing	3	2,270	2,082	91.7	21	122	30	4,180	3,637	87.0	27	152
7	-	Weslo Housing Management	3	1,218	1,217	99.9	1	16	5	816	816	100.0	1	1
<b>7</b>		<b>Owns stock, majority stock debt funded</b>	<b>3</b>	<b>38,293</b>	<b>35,625</b>	<b>93.0</b>	<b>/ 31</b>	<b>/ 166</b>	<b>12</b>	<b>61,728</b>	<b>55,956</b>	<b>90.6</b>	<b>/ 31</b>	<b>/ 167</b>
8	1	Bield Housing Association Ltd	3	3,519	2,975	84.5	5	150	20	5,730	5,214	91.0	5	129
8	3	Cairn Housing Association Ltd	2	2,014	1,628	80.8	6	158	20	1,577	1,417	89.9	6	136
8	1	Hanover (Scotland) Housing Association Ltd	2	2,467	2,349	95.2	2	83	20	6,931	6,616	95.5	2	86
8	-	Horizon Housing Association Ltd	3	436	413	94.7	3	95	20	1,244	1,226	98.6	1	26
8	3	Link Group Ltd	3	3,543	3,381	95.4	1	81	10	4,034	3,836	95.1	3	92
8	1	Margaret Blackwood Housing Association Ltd	3	2,780	2,152	77.4	7	163	20	2,321	1,967	84.7	7	159

# Regulation & Inspection *Scottish Registered Social Landlord Statistics 2006/07*

## Table A6b - *urgent & routine repairs, by RSL and peer group*

n/a = not applicable n/s = not submitted

1st publication: 14 September 2007

peer group RSL name			urgent repairs						routine repairs					
			target time	repairs completed	completed on target		rank		target time	repairs completed	completed on target		rank	
1st	2nd	sub-total by peer group	days	count	count	%	peer	nat	days	count	count	%	peer	nat
8	1	Trust Housing Association Ltd	3	2,581	2,201	85.3	4	148	20	5,496	5,081	92.4	4	118
<b>8</b>		<b>National &gt; 10 local authority areas</b>	<b>3</b>	<b>17,340</b>	<b>15,099</b>	<b>87.1</b>	<b>/ 7</b>	<b>/ 166</b>	<b>19</b>	<b>27,333</b>	<b>25,357</b>	<b>92.8</b>	<b>/ 7</b>	<b>/ 167</b>
9	-	Argyll Community Housing Association Ltd	5	1,724	n/s	n/s			20	1,459	n/s	n/a		
9	6	Dumfries and Galloway Housing Partnership	3	4,985	4,623	92.7	3	114	15	14,305	13,133	91.8	3	122
9	7	Glasgow Housing Association Ltd, The	10	91,488	88,084	96.3	1	65	30	67	64	95.5	1	86
9	-	Hebridean Housing Partnership Ltd	7	842	667	79.2	4	161	56	445	395	88.8	4	139
9	6	Scottish Borders Housing Association Ltd	3	6,541	6,155	94.1	2	101	20	13,711	12,726	92.8	2	110
<b>9</b>		<b>Whole stock transfer from LA</b>	<b>6</b>	<b>105,580</b>	<b>99,529</b>	<b>94.3</b>	<b>/ 4</b>	<b>/ 166</b>	<b>28</b>	<b>29,987</b>	<b>26,318</b>	<b>87.8</b>	<b>/ 4</b>	<b>/ 167</b>
		<b>Total (all Scotland)</b>	<b>3</b>	<b>265,711</b>	<b>248,366</b>	<b>93.5</b>			<b>12</b>	<b>290,319</b>	<b>269,946</b>	<b>93.0</b>		

### performance quartiles

Top performance value	1	100.0	1	100.0
2nd quartile value	2	97.8	10	97.6
<b>Median (all Scotland)</b>	<b>3</b>	<b>95.2</b>	<b>10</b>	<b>95.6</b>
3rd quartile value	3	91.6	15	91.6
Bottom performance value	10	66.7	56	78.8

Please note that this information is based on data supplied by each RSL as at 31 March 2007. While every effort is made to check and validate data before a publication is made, any corrections made after **14th September 2007** will not be reflected in this issue.

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