

Our regulation of social housing in Scotland

Consultation questions

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. You can read our consultation paper on our website at www.housingregulator.gov.scot
Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by **15 December 2023**.

By email @: regulatoryframeworkreview@shr.gov.scot

Or post to: Scottish Housing Regulator
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How you would like your response to be handled

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

Are you happy for your response to be published on our website?

Yes No

If you are responding as an individual ...

Please tell us how you would like your response to be published.

Pick 1

Publish my full response, including my name

Please publish my response, but not my name

1. Do you agree with our proposed approach on specific assurance in Annual Assurance Statements?

We are comfortable with the proposed approach & believe that this will allow for additional assurance to be obtained for key areas with advance notice being provided where requested.

2. Do you agree with our proposal to initiate a comprehensive review of the Annual Return on the Charter which we will consult on next year?

We agree that a comprehensive review of the ARC would be useful and support the proposal to consult on this next year.

3. Do you agree with our proposed amendments to strengthen the emphasis on landlords listening to tenants and service users to include a requirement that landlords:

- a. provide tenants, residents and service users with appropriate ways to provide feedback and raise concerns, and
- b. ensure that they consider such information and provide quick and effective responses?

We are comfortable with the strengthening of emphasis in this area which we believe reflects our current approach.

4. Do you agree with our proposed approach to Notifiable Events?

We agree with the proposed approach to Notifiable Events & the aim of providing increased clarity / examples of what is classified as a Notifiable Event.

5. Do you agree with our proposed approach to regulatory status?

We agree with the proposed changes to the wording of the current statuses to make it clearer where the status is non-compliant.

6. Do you agree with our proposed approach to Significant Performance failures?

We agree and welcome the increased clarity the changes will bring for tenants.

7. Do you agree with our proposed changes to the guidance on *Annual Assurance Statements*?

Changes to guidance on the AAS is welcomed to include the new approach of requests for specific assurance.

8. Do you agree with our proposed changes to the guidance on *Consultation where the Regulator is directing a transfer of assets*?

We agree with the proposed changes which provides greater clarity & increased emphasis on consultation / communication with stakeholders. The addition of the need for an EIA to be completed is also welcomed.

9. Do you agree with our proposal to maintain *the Determination* at this time?

Yes

10. Do you agree with our proposed changes to the guidance on *Determination of what is meant by a step to enforce a security over an RSL's land*?

Yes

11. Do you agree with our proposal to maintain the guidance on *Financial viability of RSLs*?

Yes

12. Do you agree with our proposed changes to the guidance on *Group structures*?

Yes

13. Do you agree with our proposed changes to the guidance on *How to request an appeal of a regulatory decision*?

Yes

14. Do you agree with our proposal to maintain the guidance on *How to request a review of a regulatory decision*?

Yes

15. Do you agree with our proposed changes to the guidance on *Notifiable events*?

Yes

16. Do you agree with our proposed changes to the guidance on *Preparation of financial statements*?

Yes

17. Do you agree with our proposal to maintain the guidance on *Section 72 reporting events of material significance*?

Yes

18. Do you agree with our proposed changes to the guidance on *Tenant consultation and approval*?

Yes. In particular we welcome the increased requirement to consider equalities.

19. Would you like to give feedback on any aspect of our impact assessments? Are there other potential impacts that we should consider?

N/A

Thank you for taking the time to give us your feedback!