

Consultation on the future of our regulatory approach in response to the COVID-19 pandemic: Consultation questions

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by **14 August 2020**.

By email @: shr@shr.gov.scot

Or post to: Scottish Housing Regulator
Buchanan House
58 Port Dundas Road, Glasgow, G4 0HF

Name/organisation name

HIGHLAND COUNCIL

Address

HIGHLAND COUNCIL HEADQUARTERS		
GLENURQUHART ROAD		
INVERNESS		
Postcode IV3 5HN		

How you would like your response to be handled

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

Are you happy for your response to be published on our website?

YES

If you are responding as an individual ...

Please tell us how you would like your response to be published.	Pick 1
Publish my full response, including my name	<input checked="" type="checkbox"/>
Please publish my response, but not my name	<input type="checkbox"/>

1. Are our proposals for the Annual Assurance Statement right?

YES

2. Should we publish advisory guidance to assist landlords to adapt their approach to the submission of the AAS?

NO

3. Would you like to make any other comments or suggestions about our approach to getting Annual Assurance Statements?

HIGHLAND INTEND TO SUBMIT THE HIGHLAND AAS AS PER THE NORMAL TIMESCALE.

4. Are our proposals for the publication of Charter performance right?

IN PART.

5: Would you like to make any other comments or suggestions about our approach to the publication of Charter performance?

IT IS RECOGNISED THAT SOME SOCIAL LANDLORDS WILL BENEFIT FROM THE EXTRA TIME TO SUBMIT CHARTER PERFORMANCE. HIGHLAND INTENDS TO ISSUE A CUSTOMER REPORT IN OCTOBER AS USUAL AS IT IS IMPORTANT TO PROVIDE TENANTS WITH THIS INFORMATION AS SOON AS POSSIBLE FOLLOWING THE REGULATOR VALIDATION PROCESS.

6: Are our proposals for the publication of Engagement Plans and regulatory status right?

YES.

7: Would you like to make any other comments or suggestions about our approach to the publication of Engagement Plans and regulatory status?

HIGHLAND WELCOMES THE FLEXIBILITY IN THE PROPOSALS AND WELCOMES ONGOING DIALOGUE DURING THE YEAR WITH THE REGULATOR IN REGARD TO PROGRESS AGAINST THE ENGAGEMENT PLAN.

Thank you for taking the time to give us your feedback!